



Terms and Conditions

Cancellation policy

Registered participants for the Challenging Glass Conference 9 may cancel their registration by informing the conference organisation by email via registration@challengingglass.com. Based on the date of receipt of the cancellation email, the cancellation charges as given in Table 1 will apply.

Registered participants that are unable to attend the conference themselves, may request a transfer of their registration to a delegate within their organisation by sending an email to the conference organisation at registration@challengingglass.com. Additional charges on top of the original registration fee may apply in case the delegate falls into a different registration fee category than the original registration.

Table 1: Cancellation charges

	Until 30 April 2024	Until 31 May 2024	From 1 June 2024
Cancellation charge	€ 50,- fixed administration costs	50% of registration fee is charged	100% of registration fee is charged

Liability

The conference organisation and the TU Delft do not accept any liability in case of cancellation of the event due to unforeseen circumstances that are beyond the control of the conference organisation or the TU Delft.

The conference organisation and the TU Delft are not responsible for any travel expenses, hotel fees, conference fees, or any other expenses incurred by the participants as a result of a cancellation of the conference.

The conference organisation and the TU Delft do not accept any liability in case of personal accidents or theft of personal belongings during the conference.

Privacy statement

The conference organisation will use the registration data provided by the participant for the following purposes:

- to register the participant for the conference activities.
- to update the participant about the planned conference activities.
- to inform the participant about future editions of the conference.
- to include the participant's name and affiliation in the participants list within the conference program and conference app.

The registration data will not be provided to third parties unless the conference organisation has obtained explicit consent from the participant for doing so.